



At Capital One, we are concerned about the humanitarian impact of the recent earthquake in Haiti. Many of our associates and customers call it home or have friends and family in the area. Our thoughts are with the people of Haiti and with those whose families have been impacted by the disaster.

Capital One's No Hassle Giving Site, launched in 2008, allows cardholders to donate cash or rewards to more than 1.8 million U.S. charities, including organizations supporting Haiti relief efforts. Capital One covers the transaction costs for all credit card donations made through the Giving Site so that 100% of your donation gets to your cause of choice. There are real costs associated with electronic payments and we are pleased to cover these costs and enable our customers to support the cause of their choice using their credit cards.

In addition, Capital One has committed \$125,000 to support relief projects underway in affected areas through support of GlobalGiving, an organization that partners with local and international nonprofit organizations to provide emergency relief including food and water, shelter, and medical supplies. Our commitment includes a \$50,000 donation to GlobalGiving and [up to] \$75,000 in matching funds for associate and customer in-branch donations made to GlobalGiving's "Relief for Haiti Earthquake Fund – Capital One" by February 15.

We've also established a special deposit account for customers to make in-branch donations to the GlobalGiving organization via cash, check or withdrawal from their Capital One Bank account. In addition, to further assist Capital One Bank customers who need to wire funds to loved ones in Haiti, we will waive the wire transfer costs for those transactions through February 15.